

Singsational Kids Terms & Conditions 2025

Singsational Kids is a fun, uplifting, and light-hearted environment where children aged 4+ grow in confidence through pop music, play, and positivity. Our sessions are designed to give kids the freedom to express themselves after a busy school day, while learning, playing, and connecting with others. These Terms & Conditions explain how we keep our sessions safe, fair, inclusive, and enjoyable for everyone.

1. About Your Membership

- Membership to Singsational Kids costs £28 per month.
- This fee is spread evenly across 48 weeks of the year and entitles your child to their designated 1-hour weekly class during term time, and 6 local summer sessions held during school holidays.
- Monthly payments secure your child's place and help us maintain consistent planning and staffing throughout the year.
- Fees are paid monthly by subscription and continue on a rolling basis until written notice via email of cancellation is received (see below).

2. Our Values

Singsational Kids is designed to be uplifting, light-hearted, and fun.

- We celebrate confidence, creativity, and self-expression.
- We welcome children of all abilities and backgrounds and aim to be as inclusive as possible.
- We understand that some children may need extra support or find certain aspects of a session challenging and we'll always do our best to adapt and encourage them.

3. Behaviour and Participation

- Children are expected to behave with kindness, respect, and care towards others, including staff, volunteers, and fellow members.
- We know children have different personalities and needs, and we respond with patience and understanding.
- If a child's behaviour consistently disrupts the group or affects the safety or enjoyment of others, we may need to:
 - Discuss the behaviour with parents or carers.
 - Agree on strategies to support positive participation.
 - Temporarily or permanently withdraw the child's place.

- Decisions are always made carefully, with open communication and fairness.

4. Inclusivity

- We strive to make Singsational Kids inclusive and accessible for all children.
- Parents are encouraged to share any relevant information about their child's needs, learning styles, or support requirements before joining.
- Reasonable adjustments will be made wherever possible.
- Occasionally, a child's needs may go beyond what we can safely provide. In such cases, we'll discuss options with parents to ensure the best outcome for the child and the group.

5. Safeguarding

- The safety and wellbeing of every child is our highest priority.
- All staff and volunteers are DBS checked and follow our Safeguarding Policy, in line with national guidance.
- Concerns about a child's welfare are taken seriously and acted on promptly.
- Where necessary, we may share information with safeguarding agencies to protect a child.
- A copy of our full Safeguarding Policy is available on request.

6. Cancellations & Notice Period

- Memberships run on a rolling monthly basis.
- To cancel, please provide 30 days written notice by emailing singsationalkids@gmail.com
- Fees remain payable during the notice period, and your child may continue attending sessions.
- We reserve the right to withdraw a membership immediately in cases of serious behaviour or safeguarding concerns.

7. Illness & Attendance

- Children who are unwell or contagious should stay home.
- Refunds are not given for missed sessions due to illness or non-attendance.
- If Singsational Kids cancels a session, we'll aim to offer a replacement session or credit where possible.

8. Parent & Carer Responsibilities

- Keep contact, emergency, and medical details accurate and up to date.
- Share any medical, allergy, or additional needs before your child's first session (and update if anything changes).
- Be punctual for drop-off and collection and communicate any changes in advance.
- Treat staff and other families respectfully.

9. Our Commitment

We promise to:

- Provide a safe, fun, and supportive environment where children can grow in confidence through music and play.
- Communicate clearly with parents.
- Maintain high standards of safeguarding, inclusion, and professionalism.
- Continually develop sessions to ensure children have an uplifting and enjoyable experience.

10. Updates to Terms

These Terms & Conditions may be updated occasionally.

All changes will be communicated via email and shown on our booking platform before taking effect.

Acknowledgement

By enrolling your child in Singsational Kids, you confirm that you have read, understood, and agree to these Terms & Conditions.

For questions, contact us at singsationalkids@gmail.com